

Hosted Reporting Service

Traffic Visibility and Reporting from Anywhere

Overview

The Hosted Reporting Service is part of Symantec™ Integrated Cyber Security and allows you host logs in the cloud, providing the visibility of all user traffic from any location with longer standard reporting and retention periods. Role-based access is available from any browser. The Hosted Reporting Service benefits all Symantec Secure Web Gateway (SWG) customers regardless of deployment.

Key Benefits

- Symantec customers with ProxySG appliances and SWG Virtual Appliances gain the following benefits:
 - Highly available, secure, scalable reporting from any browser, anywhere
 - Reporting costs become an OpEx instead of a CapEx
 - The same reporting, granularity and workflows you expect from an enterprise-grade reporting tool
 - Reduced datacenter complexity as reporting hardware and data are securely hosted in the cloud
- Symantec Web Security Service customers gain the following benefits:
 - Extends reporting and log retention period to one year
- Deployments of ProxySG, SWG VA, and Web Security Service gain the following benefits:
 - Unified reporting for all users, whether they are protected by a ProxySG, SWG VA, or the Web Security Service

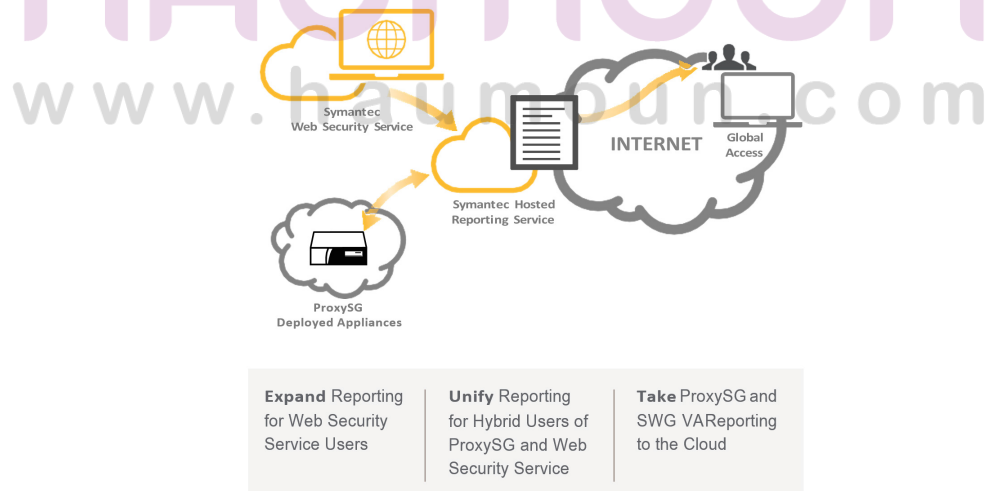
Supports All Deployments

With the Hosted Reporting Service, Symantec ProxySG and SWG VA customers change reporting costs from capital expense (CapEx) to operating expense (OpEx) by uploading their log data to the cloud and eliminating local hardware.

Customers of Symantec Web Security Service enjoy longer reporting and retention periods.

Customers of ProxySG, SWG VA, and Web Security Service achieve a unified view of all their users, whether in the office, at remote sites or mobile.

Figure 1: A Unified View of All Users



Extensive Reporting

Powerful, pre-defined reports and straightforward custom report creation highlight Web activity information:

- Malware, phishing, and other Web threats
- Video usage
- Web application usage, and more

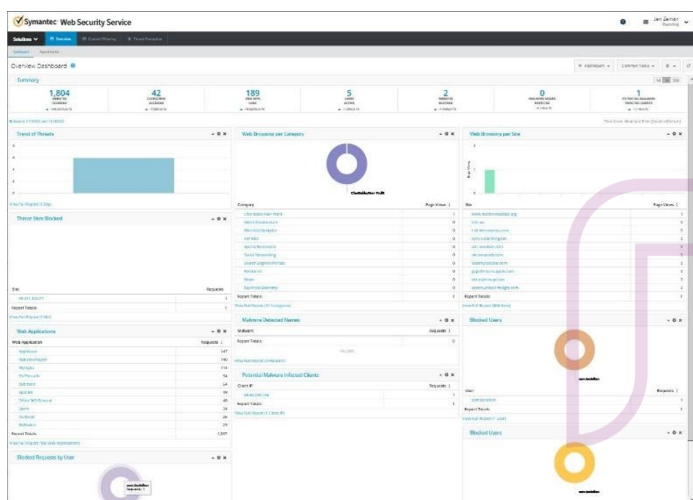
Scalability, Availability, and Performance

The Hosted Reporting Service delivers the scalability, high availability and performance that only a cloud-based solution can provide.

Access from Anywhere

Dashboards and reports are accessible from anywhere on the Web for security staff, network administrators, HR, managers, and third parties.

Figure 2: Dashboard



The dashboard provides an interactive view into Web activity. With Symantec Web application controls, Reporter provides visibility into social networking and popular Web application usage.

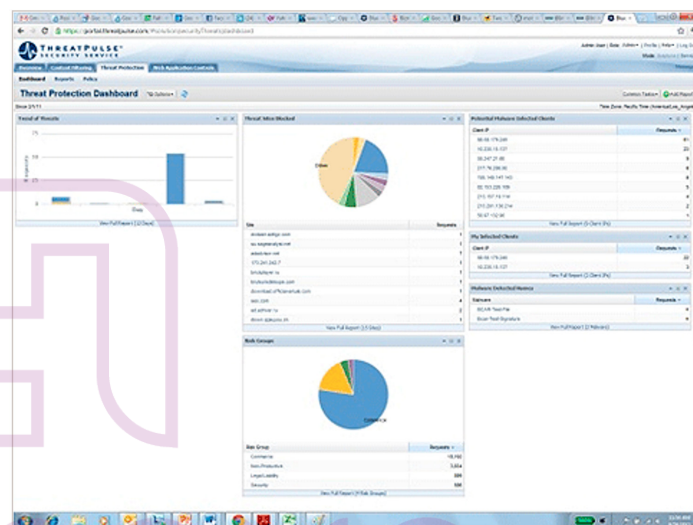
Extended Reporting and Retention Periods

Data is securely retained up to one year allowing reports covering up to 365 days of data at any time.

Easy Drill-Downs and Workflows

Easily drill down into details, related information, and more, as well as flexible report scheduling and delivery options.

Figure 3: Threat Sites Blocked and Potential Malware Infected Sites



Malware, phishing, and other Web threat reports expose potential infections and attempted communication to malware networks.



Table 1: Data Retention Periods

Product	Retention Period
Hosted Reporting Service	1 year
Web Security Standard Reporting	100 days
Reporter – On-premises Virtual Appliance	2-TB, 4-TB or 8-TB storage options
Reporter – On-premises Appliance	Approximately 11 TB of storage

